

Lichfield Street Surgery Walsall Patient Representative Group
Annual General Meeting, Wednesday 24th May 2017
Minutes

- 1. Present members:** Gwen Evans; Cliff Kirby-Tibbits; Conrad Roe; Mary Fulford; Sam Hardwick; John Duder.
- 2. Apologies for absence:** Ann Farrell, Beryl Brake.
- 3. Notes of the previous meeting:** agreed.
- 4. Matters arising:** none.
- 5. Chair's report:** An interesting year: PPLG meetings have had good speakers, including Paul Maubach, new CCG Accountable Officer.

Gwen had visited Dr Stevens at Brownhills and talked about new surgery sites: some Sycamore House patients are keen on the Broadway site.

There was some discussion of problems delaying the project.

- 1. CCG update:** now out of special measures: a challenging year ahead.
- 2. Practice report:** the Umbrella Group has expanded during the year. New deputy practice manager from next Tuesday.
- 3. Election of officers:** current Chair and Secretary are prepared to remain in post, and there were no other candidates.

We would all like to see more people at the meetings through the year, and have invited others to attend, with little success. Practices with successful PRGs have meetings with a subject, a speaker, and refreshments.

John will look up and read advice on enlarging, and report back. Sam said Mossley Fields give random patients a note stapled to prescriptions. We noted a particularly successful PRG at Haughton Thornley Medical Centres:

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- 4. Date and time of next meeting:** to be determined – May 2018.